

FAO: CVEC Organisations and their volunteers

10th March 2014

Dear Colleague

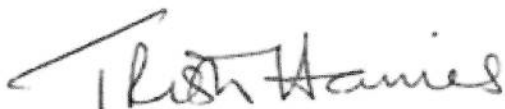
The past month of severe flooding has tested all the emergency services and agencies in protecting local communities. The River Severn has reached new heights, which required exceptional response in dealing with river flooding, highways disruption, power outages and storm damage. The multi-agency approach to responding, warning and informing our communities has worked extremely well and I feel that efforts have been professional and well co-ordinated by all agencies.

I write to thank you for your support during this difficult period, and would ask that you convey our gratitude to all your volunteers who directly or indirectly supported the response and recovery. The County Volunteers Emergency Committee exists to ensure coordinated and effective use of the voluntary sector during a major emergency, and it certainly delivered, notable examples include:

- The multiagency onsite response to a carehome power cut;
- Medical support provided by SJA;
- Search & Rescue operations by SARA & WMSAR;
- Transport provided by GW4x4R;
- Communications support provided by RAYNET;
- Recovery support teams provided by British Red Cross & Crisis Support UK;
- Ongoing support to elderly victims by Age UK.

Your support and assistance has been invaluable, and is greatly appreciated.

Yours sincerely



Trish Haines
Chief Executive